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Mr. Jeff Goldenbaum
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Subject: International Technical Support Agreement No. MW00404

The following information outlines service provided by IBM for Dataram Corporation products in the United States and Puerto Rico. It supersedes previous communications, both oral and written. The service described will be subject to change with IBM's business practices and any amended contract.

IBM and Dataram Corporation entered into the subject International Technical Support Agreement (the "Agreement"), effective February 14, 2008. The Agreement allows IBM to provide service on Dataram Corporation products sold after the effective date of the Agreement and installed in or attached to IBM machines in the United States and Puerto Rico.

In accordance with the terms of the Agreement, during the Dataram Corporation warranty period, IBM will provide service to replace Dataram Corporation products which are eligible for service under the Agreement, have an IBM-approved field replaceable unit ("FRU") label attached, and are installed in or attached to IBM machines covered by either an IBM maintenance agreement or a purchased upgrade to an IBM machine warranty. The IBM machines are AMD-based and Intel-based: desktops, mobile devices, and servers.

The Agreement between IBM and Dataram Corporation in no way constitutes or implies an IBM guarantee as to the quality or performance of the Dataram Corporation product or the machine's performance in which it is installed. IBM's agreement with Dataram Corporation's product is limited to the replacement of Dataram Corporation's product during the specified Dataram Corporation warranty period and conditions. IBM is not liable for any performance failures or machine performance problems if such failures or problems should occur as a result of the end user's use of any non-IBM product. IBM's hardware product warranty to the customer remains unchanged and does not cover the Dataram Corporation product. Installation of the Dataram Corporation product does not void the IBM hardware product warranty.

Should you have any questions, please feel free to contact Mr. Al Dunkel (Project Manager, IBM Global Technology Services) at 866-220-2647.

Sincerely,

Edward S. Nocitra

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